

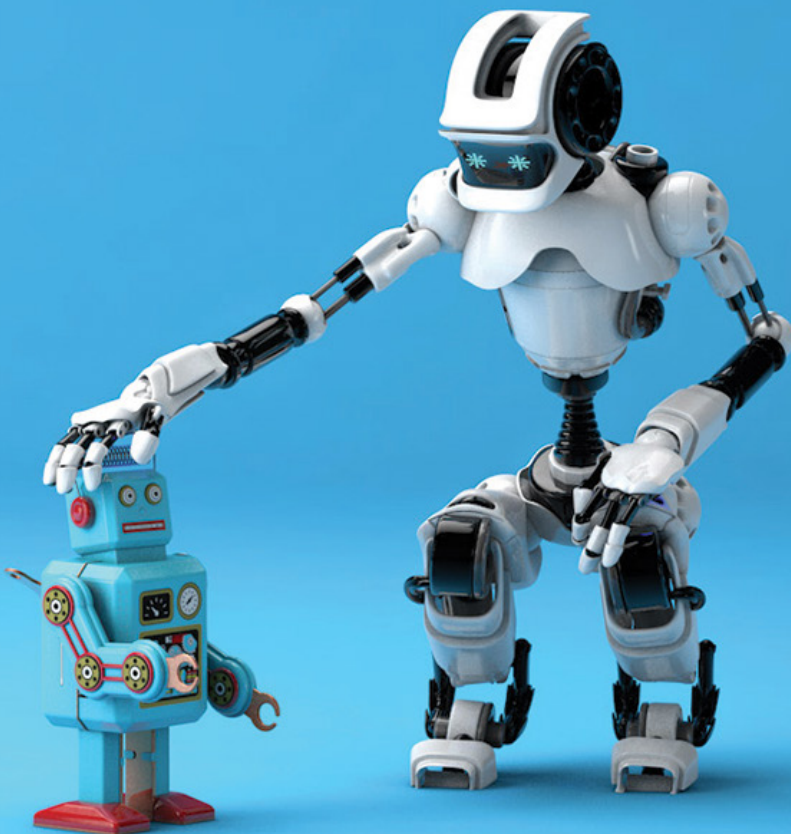


## Professional Conversion Programme for e-Commerce Supply Chain Professionals

Managed and Facilitated by Supply Chain Asia

In the last few years, there has been increasing interest in the development of e-Commerce and its impact on retail, supply chain, logistics and distribution management. These impact are most acutely felt in the lack of skilled manpower needed to meet the needs of the companies involved.

The exponential growth in e-Commerce is expected to continue its global trend and Singapore is also anticipated to continue to experience intense growth in this sector in the next few years. The extended impact and disruption of this trend will be further felt in the retailing, wholesale, distribution and last mile logistics operations.



## e-Commerce Supply Chain Professional Conversion Programme (eSC PCP)

eSC PCP is a workplace training-centric programme that seeks to equip trainees with practical e-Commerce supply chain management skills and knowledge.

The programme aims to address the skills and knowledge gap of Trainees through:

<b>A 9-Month Programme</b>	<b>An intensive 12-day practical training programme</b>
	<b>Up to 9 days project management support by industry experts</b>
	<b>Structured On-the-job Training within hiring companies</b>



**KNOWLEDGE & SKILLS INCLUDE** areas in supply chain, procurement, sourcing, merchandising, last mile logistics and customer service that can be applied in e-Commerce Supply Chain.

**FOR** companies involved in retail, wholesale and distribution, who are setting up e-Commerce strategies to optimise the omni-channel distribution opportunities. It is also suitable for companies managing last mile logistics and distribution services with a strong focus on e-Commerce.

### Pre-requisites

≥ 2 years working experience  
+  
minimum NITEC certification  
+  
keen to acquire skills in  
e-Commerce Supply Chain  
+  
Singaporean / PR

### Suitable for:

Mid-Career individuals who are interested to explore taking on a e-Commerce Supply Chain role.

### Place and Train Programme

All Trainees are expected to undergo:

Work within an e-Commerce /  
Distribution Environment  
+  
Undergo a 9 months structured  
training

Receive full-time salary  
+  
Training fees will be borne by the  
sponsoring company

Upon completion of the programme,  
trainees will be issued an Advanced  
Certificate in e-Commerce Supply  
Chain Operations Management by  
Supply Chain Asia.

### Skills and Knowledge Training

Some key areas of skills and  
knowledge training focus:

- Ability to analyse internet-based business models and unique challenges of running such businesses
- Gain operational knowledge to handle all aspects of the eCommerce chain: vendors, aggregators, logistics, technology, and the customer
- Gain appreciation of information systems used to enhance business processes in the e-Commerce space



## Training Programme



All trainees are expected to complete 12-day of classroom training/project management work with Supply Chain Asia. The training would be covered in 2 parts:

### **Part 1 – Introduction to Basics of eCommerce Supply Chain (7 days)**

Contents include:

- Introduction to Basics of e-Commerce
- eCommerce Supply Chain
- Supply Chain Operations Management

### **Part 2 – Industry 4.0 and its Impact on eCommerce Supply Chain (5 days)**

Contents include:

- Industry 4.0 overview
- Emerging technologies and its impact on Supply Chain
- Mobility Intelligence Solutions

## On-the-Job Training (OJT)



All trainees are expected to complete an OJT stretched across 9 months in one:

- Sourcing Management
- Merchandising Management
- Warehousing & Operations
- Marketplace Management
- Customer Service Operations Management
- Supply Chain Planning and Forecasting
- e-Commerce IT System & Technologies

The Standard OJT blueprints will be provided by Supply Chain Asia and companies can work with SCA to contextualise the blueprints to fit into its own operating environment.

## Supply Chain Asia Professional Development Engagement Platform



Provide face-to-face training (conducted over 12 days) in the following areas:

- Introduction to Basics of e-Commerce & Digital Supply Chain Trends and Developments (2 days)
- Impact of Industry 4.0 on eCommerce (3 days). Introduction to the use of Autonomous technologies, Internet of Things (IoT) and Business Intelligence.
- eCommerce Supply Chain – From Procurement to Distribution (2 days). This module will covers merchandising, procurement, customer service operations and distribution management.
- Supply Chain Operations Management (3 days). Introduction to global freight (air & sea) and warehousing as well as logistics management.
- Mobility Intelligence Solutions (2 days). This module will cover transportation, last mile deliveries and mobility management.

## Company Support

Companies who signed up PCP for e-Commerce Supply Chain can expect the following support:

- Provision of samples of OJT templates that could be applied within the company's operating environment
- Salary Support for trainees (Course fee is S\$6,800 per trainee for the 9-month programme)

## Salary & Course Fee Support

**S\$6,800 per trainee for the 9-month programme** (before government grant)

Criteria	Salary Support	Course Fee Support
<b>For SC and PR (&lt;40 yrs old)</b>	<b>70%*</b> or capped at S\$4,000 per month	<b>70%</b> Course Fee support. Nett Fee payable S\$2,040 (S\$2,182.80 w/ GST)
<b>For SC (&gt;40 yrs old)</b> or unemployed for at least 6 months	<b>90%*</b> or capped at S\$6,000 per month (only for Singapore citizens)	<b>90%</b> Course fee support ** Nett fee payable: S\$2,040 (S\$2,182.80 w/ GST) 20% to be claim after training has been completion

\*Funding caps may apply

**\*\*Enhanced course fee support is applicable for SMEs or Singapore Citizens 40 years and above, eligible companies will need to pay SCA S\$2,040 (S\$2,182.80 w/ GST) and claim the additional 20% (S\$1360) via SkillsConnect upon completion of the 12 days facilitated training.**

### Support for Companies

Customised OJT training programmes | Advisory and consulting support for innovation project

*\*applicable for the eligible newly employed SC/PR career switchers.*

## Trainees Support

Trainees can expect to gain practical skills and knowledge over a period of 9-month in the programme. A summary of the programme include:

- Monthly classroom/industry site training and engagement with domain experts
- Training programmes provided during classroom interaction will include:
  - o Introduction to Basics of e-Commerce & Digital Supply Chain Trends and Developments
  - o Impact of Industry 4.0 on eCommerce
  - o eCommerce Supply Chain – From Procurement to Distribution
  - o Supply Chain Operations Management
  - o Mobility Intelligence Solutions
- All trainees will also be provided access to industry experts for mentoring and coaching support.

### Support for Individuals

Personalised training programme | Mentoring and coaching support | Focus on new trends and developments in Innovation

## REGISTER TODAY

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A programme managed by



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